2018 ANNUAL REPORT





FURNITURE BANK

BECAUSE OF YOU

"A furnished home to me means that it's one less hurdle to jump when trying to overcome all the obstacles I face as an Aboriginal single mom who just relocated to a different city to finish school."

– Mallory, Client



BECAUSE OF YOU, A STUDENT NOW HAS A DESK AT WHICH TO DO THEIR HOMEWORK.



BECAUSE OF YOU, A FAMILY CAN NOW CONNECT OVER A SHARED MEAL AT THEIR DINING ROOM TABLE.



BECAUSE OF YOU, A MOTHER AND CHILD CAN NOW ENJOY A BOOK IN A COZY, COMFY CHAIR.

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OUR MISSION

A world in which everyone has access to the stability and dignity of a furnished home.

ABOUT FURNITURE BANK TORONTO

Founded in 1998, Furniture Bank is a registered charity and social enterprise working to end furniture poverty by redistributing gently-used furniture and housewares to marginalized individuals and families in the GTA.

Clients – including women and children leaving shelters, the formerly homeless, and refugees and newcomers to Canada – are referred to Furniture Bank by over 80 agency partners.

In 2018, thanks to the generosity of thousands of donors, we provided 10,064 individuals the furniture they needed to turn their housing into a home.



A MESSAGE FROM OUR EXECUTIVE DIRECTOR

2018 WAS A MILESTONE YEAR FOR FURNITURE BANK.

Not only did we celebrate our 20th anniversary, we also marked 100,000 clients served. That's 100,000 individuals who – because of you – have the stability of living in a furnished home.

And, while 100,000 is a really big number to celebrate, it is unfortunately just the tip of the proverbial iceberg in terms of need. With an estimated 50,000+ Torontonians experiencing furniture poverty annually, we know our work is far from done.

So many of your neighbours are forced to choose between having 'food on the table' or a table at which to eat. As our friends at Toronto Community Foundation shared in their 2017/18 Vital Signs report, the gap between the haves and have-nots is growing. While Toronto has seen tremendous growth over the years, many marginalized and racialized populations continue to be left behind. Those who rent – especially in low-income neighbourhoods - are particularly vulnerable. In 2016, nearly half (47%) of renters spent 30 per cent or more of their income on housing costs.

Thanks to the unwavering support of our donors, active partners, and volunteers in 2018, we tangibly changed the lives of over 10,000 individuals.

Thanks to your support, our social impact model has generated significant recognition across Canada and North America, and has become a case study used by business schools and other communities with regards their local housing support programs.

This report highlights and celebrates our shared accomplishments, of which there are many, 10,064 in fact.

And, while 2018 was a year of many wins, it was also one which challenged us to thoughtfully revisit some business decisions and



course correct as needed. At the start of the year, we set an ambitious goal to serve 12,000 individuals – a 10 percent increase over 2017 and double the number of clients we supported in 2014. To meet this target, we invested in new organizational capabilities and explored new strategies to expand our reach, awareness and impact.

As with all innovative, entrepreneurial environments, not all of them were successful. As a result, we did not meet the client service goal we had set for ourselves.

In 2019, we will realign our resources to support Furniture Bank Toronto's priorities. We will continue to innovate by piloting new programs in a 'test and learn' environment that will enable us to develop scalable and transferable best practices, thus increasing our social impact in Toronto and beyond.

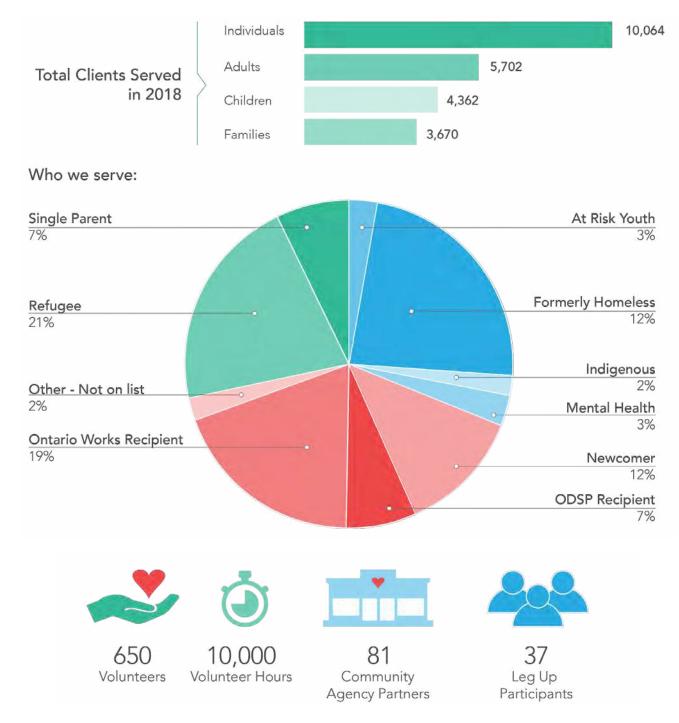
With exciting times ahead, I look forward to working with the Furniture Bank team, Board, donors, volunteers and our partners to make an even bigger impact in 2019 and beyond.

Together we can end furniture poverty – one family at a time.

Sincerely,

Dan Kershaw

IMPACT STATEMENT Because of You



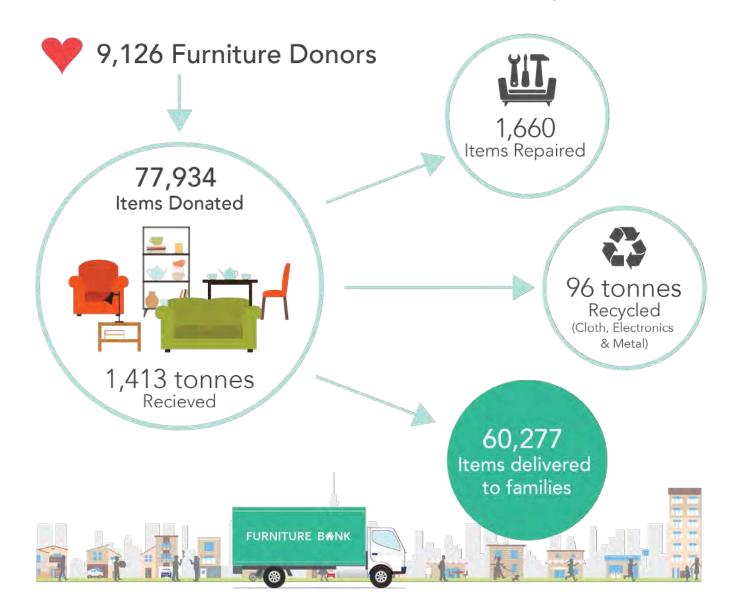
STATEMENT OF OPERATIONS

For the year ended december 31, 2018

REVENUE	2018	2017
Grants		
Government	\$741,274	\$551,219
Foundations	691,615	401,522
Other	103,000	108,250
Employment subsidies	41,072	42,764
Social enterprise operations	1,941,789	1,842,167
Events	310,979	244,844
Donations	232,428	125,187
Amortization of deferred capital contributions	144,596	126,454
Interest and other	2,150	3,135
Total Income	\$4,317,152	\$3,443,866
EXPENDITURES		
Salaries and benefits	\$2,521,617	\$2,101,095
Office, general and warehouse	439,022	290,117
Rent	181,922	185,152
Vehicle and travel	186,535	140,504
Amortization	212,068	201,031
Fundraising	276,496	174,227
Professional fees	186,814	190,009
Insurance	48,591	41,632
Bank and credit card processing fees	44,934	37,741
Utilities	35,288	27,807
Interest on term debt and capital lease obligation	13,503	17,070
Bad debts (recovery)	(1,603)	7,002
Total Expenditures	\$4,145,187	\$3,413,387
EXCESS OF REVENUE OVER EXPENDITURES	\$63,716	\$32,155

FURNITURE BANK AND THE ENVIRONMENT

Furniture Bank plays an integral role in helping the City - and society - move towards a zero-waste, low-carbon economy. By diverting usable furniture and housewares from landfill and making them available to families and individuals in need, we actively contribute to five of the seven R's: Recycle, Reuse, Repair, Regift, Recover.



FURNITURE BANK AND THE CIRCULAR ECONOMY

By keeping usable furniture and housewares out of landfill and redirecting them to families and individuals transitioning out of displacement, Furniture Bank actively supports the move towards a circular economy and a zero waste future. We maximize the continuation of a product's life through enhanced re-use and repair.

Through the Studio - which operates as a social enterprise within Furniture Bank - we extend the life of damaged or less functional pieces that are not selected by clients. Armed with a brush, and incredible talent, our master painter reimagines their potential and gives them a second life. Revenues from the sale of Studio pieces are reinvested into the organization.





With a bit of creativity and and care, our Workshop team rescues and repairs tables, chairs, and other items destined for landfill, and makes them available to clients. It's a triple win for the organization, our clients and the environment.

Camh GIFTS of LIGHT

A partnership five years in the making, Furniture Bank joined forces with CAMH Foundation to support *Gifts of Light* and the Social Determinants of Health Service, which provides essential items and meaningful experiences that meet the unique needs of people living with mental illness, including addiction. Through the partnership, Furniture Bank will gain the capacity to help up to 200 patients - like Sharyn, who shares her story on the following page - with the gift of furniture as they reintegrate into the community.



"There are so many reasons why [patients] need furniture, but can't access it. Being able to provide them with this piece of their recovery allows them to then benefit from the other mental health services they receive because there's only so much medication and therapy can do if they're returning to inadequate living conditions."

– Reena Sirohi, Social Worker, Social Determinants of Health Service, CAMH

"Having this gift of furniture has really given me a boost in life. I can now focus on other aspects of my life that I need to rebuild. Without this generous donation, my daughter and I would have had to have sacrifice our basic necessities in order to afford furniture. Every day I come home I'm still in awe of how wonderful my apartment looks. I greatly appreciate everything Furniture Bank and everyone did to give me a home that I could be proud of."

– Sharyn, CAMH Patient



SHARYN'S STORY

MILLIONS OF CANADIANS LIVE WITH MENTAL ILLNESS. FOR THOSE WITH FEW SUPPORTS, THE EFFECTS CAN BE DEVASTATING.

After experiencing a brief psychotic episode five years ago, Sharyn lost custody of her four children. Her life was forever changed.

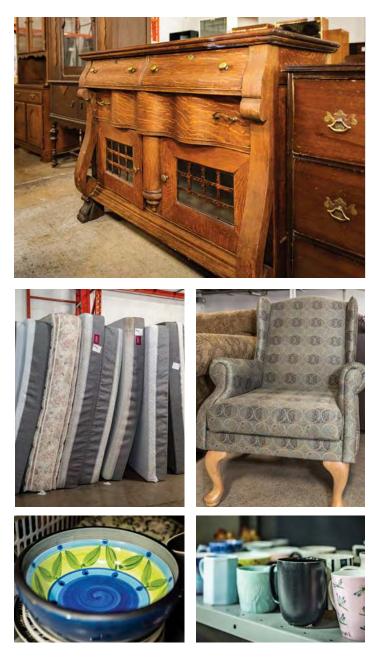
Sharyn currently shares a small apartment with her eldest child and grandchild, who recently moved back from Alberta. The few furnishings she had were inadequate, especially for a home with a young child.

Sharyn has worked hard to heal herself. She excels at her job, winning awards for her work. But at minimum wage, she struggled to provide for life's bare necessities - let alone the 'luxury' of furniture. Without dressers in which to store their clothing and belongings, Sharyn and her daughter used suitcases, cardboard boxes and garbage bags for storage. Unlike so many others who experience furniture poverty, they were among the lucky who had a mattress on which to sleep.

Through CAMH's Gifts of Light program, Sharyn received the gift of furniture and housewares for her entire home. Grateful for the support, Sharyn's excitement was accompanied by tears of joy - and a profound sense of relief.

To learn more about Sharyn's story and the power of furniture, visit furniturebank.org/sharyn.

"My house looked so poor. I didn't want people to judge me because I'm trying to put myself back together."



HOUSE TO HOME PILOT

Among the myriad of challenges facing vulnerable populations, relapse into homelessness and shelter use is an issue that requires new and creative solutions. One such solution, which has seen phenomenal success in cities in the United States, is a 'whole home design' approach. Detroit's Humble Design program, for example, saw participant recidivism rates drop from 46 percent to just 1 percent.

Hoping to be part of the solution here in Toronto, Furniture Bank piloted House to Home, a new program which engages the interior design community and corporate volunteer teams and provides them - and our clients with transformative experiences.



"I woke up this morning as if I was in a dream. I still can't believe this is my home and I get to live here – that my babies have an actual bed to sleep in. I don't have to move anymore; I am home. God Bless you, for all that you do." – Sarah, Client + House to Home pilot participant

SARAH'S STORY

IMAGINE BEING UNEXPECTEDLY UPROOTED FROM THE LIFE YOU'VE PLANNED FOR YOU AND YOUR FAMILY.

Sarah's story is one shared by many Furniture Bank clients. It is one of displacement and trauma – but also of resilience and hope.

Sarah was a young woman working for the government in her country of origin. Political unrest, and the nature of her job, made her the target of death threats. At the same time, Sarah was pregnant with twins and the pregnancy became high-risk.

Fearful for her safety – and the health of her unborn babies - she fled, leaving everything behind.

Sarah went to Atlanta, where she gave birth to her boys who needed treatment after delivery. Alone in a new country with newborns, Sarah's life was complex, isolating and frightening. From Atlanta, Sarah moved to Montreal, then Toronto, where she found refuge at a shelter.

Homeless and jobless, Sarah juggled motherhood, immigration and refugee claim appointments, and social work meetings. While grateful for the tremendous support she received from Christie Refugee Centre, living at the shelter with two young, spirited boys soon proved challenging.

Fortunately, Sarah was able to secure affordable housing. However, like so many of our neighbours, she could not afford to furnish her home. She and her boys slept on blankets on the floor in an empty apartment.

Thanks to the generosity of countless Furniture Bank donors and volunteers, Sarah is well on her way to rebuilding her new life in Canada.

To learn more about Sarah's story and the power of furniture, visit furniturebank.org/sarah.



CHAIR AFFAIR 2018

On November 2, JUNO award-winning jazz crooner Matt Dusk, HGTV's Todd Talbot, Chef Michael Smith, the who's who of Toronto's interior design community, and 800 supporters partied for the cause at Furniture Bank's 8th Annual Chair Affair.

We could not have hosted our most successful fundraising gala to-date without the leadership and support of the Chair Affair Committee and our Chair, Sarah Saso.

Alexandra Lawson Andrea McLoughlin Ashley Fraser Christine Spencer Cori Halpern Emir Tahirovic Janice Fedak Keith Jones Lisa Kudrenski Megann Willson Nickeisha Minto Pamela Coolican Rob Whitfiled Roger Christie Samantha Mehra Steve Willson Taya Hoyte Vickie Hsieh

The silent auction - which raised over \$45,000 - featured incredible furnishings upcycled by some of Canada's top interior designers, as well as an array of droolworthy items donated by our friends in the community. We are grateful to our friends from the design community for their time, talent and treasure.

Christine Dovey	Glen Peloso	Marie Carussca
Christine Elliott	Hollie Cooper	Melissa Tossel
Christine Spencer	Jane Lockhart	Michelle Mawby
Colin & Justin	Janice Fedak	Nicholas Rosaci
Cori Halpern	Jim Connelly	Peter Brooks
David White	Jo Alcorn	Robbin Caskinette
Desta Ostapyk	Keely Coles	Sarah Gunn
Diane Ernjakovic	Leighann Allaire	Svetlana Tryaskina
Evelyn Eshun	Lonny Doherty	Yvonne Whelan

We are grateful to our Title Sponsor 1-800-Got-Junk? and presenting sponsors casalife and RE/MAX Hallmark for their generous support.

2018 HIGHLIGHTS



LEG UP SKILLS TRAINING & EMPLOYMENT PROGRAM

Our social hire program Leg Up provides skills training and work experience to individuals who face barriers to employment. In 2018, the program got a boost with the launch of Fuelled Up.

Currently in Phase 1, the pilot aims to improve the health, concentration, and overall wellbeing of Leg Up participants by providing them one nourishing meal per week.

With the spectrum of barriers facing these employees, many of whom are themselves from underserved communities, they often don't have the financial means to feed themselves adequately and rely on this one, guaranteed meal each week.

37 Leg Up participants925 meals served



"Participating in the Leg Up program and transitioning to a full-time employee at Furniture Bank has made a positive impact on me and my family. Relocating to a country where I didn't know anyone, and leaving behind my 10 years work experience in the banking industry to get a new and better life, wasn't an easy decision. Furniture Bank's values made me feel safe and they inspire me. Feeling that you are going to face discrimination was a huge fear for me, but thanks to Furniture Bank, life has been made easier for me and I always feel loved and wanted." - Hamidat, Employee

"My life has stability. My self-confidence has grown and this has had a great impact in my professional and personal growth."

OUR SUPPORTERS & PARTNERS



VOLUNTEERS

From helping clients select their furnishings to repairing furniture in our workshop, we rely on the helping hands and hearts - of a core group of dedicated volunteers who share our vision of a world in which everyone has access to the stability and dignity of a furnished home.

Collectively, these volunteers generously gave over 9,500 hours of their time and talent to the organization, enabling us to serve more than 10,000 marginalized individuals.

Anne GIrma WMaureen BAnnie RJacques CMelissa TAshleigh WJane MMireille MCatherine CJanice FNatasha MCatherine HJeanette MNick SCathy GJoanne QNicole NCharlene MJohn KPat BChris MJohn TPenelope GCori HJulian SPenry RDave GKara SPeter JDel WKathy GRichard MDenise LKristen RScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLorena BTammy MGrazina SLynn BTricia D	Anne F	Heidi	Mamta B
Ashleigh WJane MMireille MCatherine CJanice FNatasha MCatherine HJeanette MNick SCathy GJoanne QNicole NCharlene MJohn KPat BChris MJohn TPenelope GCori HJulian SPeter JDave GKara SPeter JDel WKathy GRichard MDenise LKeran MRon QDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLorena BTania F	Anne G	Irma W	Maureen B
Catherine CJanice FNatasha MCatherine HJeanette MNick SCathy GJoanne QNicole NCharlene MJohn KPat BChris MJohn TPenelope GCori HJulian SPenny RDave GKara SPeter JDel WKathy GRichard MDenise LKeran MScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSue MElizabeth TLinda MTania FGeorge KLorena BTammy M	Annie R	Jacques C	Melissa T
Catherine HJeanette MNick SCathy GJoanne QNicole NCharlene MJohn KPat BChris MJohn TPenelope GCori HJulian SPenny RDave GKara SPeter JDel WKathy GRichard MDenise LKeran MRon QDevlyn RKrysta TScarlett PDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLinda MTania FGeorge KLorena BTammy M	Ashleigh W	Jane M	Mireille M
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Chris MJohn TPenelope GCori HJulian SPenny RDave GKara SPeter JDel WKathy GRichard MDenise LKeran MRon QDevlyn RKristen RScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GElizabeth TLia GSue MGeorge KLorena BTania FGeorge KLorena BTanmy M	Cathy G	Joanne Q	Nicole N
Cori HJulian SPenny RDave GKara SPeter JDel WKathy GRichard MDenise LKeran MRon QDevlyn RKristen RScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLorena BTania FGeorge KLorena BTammy M	Charlene M	John K	Pat B
Dave GKara SPeter JDel WKathy GRichard MDenise LKeran MRon QDevlyn RKristen RScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLorena BTania FGeorge KLorena BTammy M	Chris M	John T	Penelope G
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Denise LKeran MRon QDevlyn RKristen RScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLinda MTania FGeorge KLorena BTammy M	Dave G	Kara S	Peter J
Devlyn RKristen RScarlett PDiane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLinda MTania FGeorge KLorena BTammy M	Del W	Kathy G	Richard M
Diane AKrysta TSharon BDianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLinda MTania FGeorge KLorena BTammy M	Denise L	Keran M	Ron Q
Dianne TLarry AShirley GDorothyLena BSimone BElizabeth TLia GSue MGeorge KLinda MTania FGeorge KLorena BTammy M	Devlyn R	Kristen R	Scarlett P
DorothyLena BSimone BElizabeth TLia GSue MGeorge KLinda MTania FGeorge KLorena BTammy M	Diane A	Krysta T	Sharon B
Elizabeth TLia GSue MGeorge KLinda MTania FGeorge KLorena BTammy M	Dianne T	Larry A	Shirley G
George KLinda MTania FGeorge KLorena BTammy M	Dorothy	Lena B	Simone B
George K Lorena B Tammy M	Elizabeth T	Lia G	Sue M
	George K	Linda M	Tania F
Grazina S Lynn B Tricia D	George K	Lorena B	Tammy M
	Grazina S	Lynn B	Tricia D

"I volunteer at the Furniture Bank because I can see the direct impact we can make in people's lives. I love that I can make a small difference every shift, and every shift gives me a different perspective on the many challenges people face in this prosperous city. Furniture Bank has turned a simple, everyday problem for some - getting rid of furniture and household goods - into a life-changing benefit for those in need. The staff are wellorganized and committed to make the volunteers feel like they are part of the team and making a difference." – Lia Gordon, Volunteer



CORPORATE VOLUNTEERS

Furniture Bank is also grateful to the following leading organizations for supporting our mission through their employee volunteer programs:

407 ETR Accenture American Express Apple Bain & Co. BMO Caplan's Appliances Capreit CIBC CPA Ontario Elevations Church Endy Sleep Ernst & Young Financial Force Google Hewlett Packard

ISNET World KPMG Loyalty One Mercer Qualcomm RE/MAX Hallmark Rogers Salesforce

Scotiabank Sunlife TD Telus Traction on Demand Trade Gecko Twitter Uberflip

"The opportunity to volunteer at Furniture Bank with my colleagues from Salesforce is incredibly meaningful, as I get the chance to bond with my teammates and give back to the community. Not only that, but we can see the immediate benefits of our time there – whether it's refurbishing a piece of lightly used furniture, to seeing the items they've selected being loaded up onto the truck for delivery right before our eyes!"

- Kelsey Glaser, Salesforce



INDIVIDUAL DONORS

Furniture Bank Toronto is grateful to the thousands of individuals who supported our mission by donating furniture and housewares. Your generosity allowed us to tangibly change the lives of over 10,000 individuals in 2018.

Financial gifts \$100+

Adam Peer Al Shields Alana Prashad Alexandra Snelgrove Alfred Lee Andrew Sears Andrew Taubman Ann Vellekoop Anna Pace Annalee Sawiak Anne Pcisk Antonio Raposo Ashley Fraser Barb Yaki Barbara Towe **Barry Parker Barry Smith Beverley Johnson** Betty Fiksel Bob Waterworth **Bonnie Hartley** Brendan McClement Carl Herteis Carmine Nigro Chris Burans Chris Ostvik **Christine Spencer** Cori Halpern Craig Maki Cynthia Heyd Dale Howey

Dan Kershaw Dane McInnis Daniel Packer Danielle Breslin David Brown David Evans David Garrett Dawnie Codina Deborah Nixon Don G. Matheson Doreen Pattison Douglas Blomberg Eileen Gibson Elaine Jones Erica Newman Erica Robertson Erik Church Floyd Marinescu Frances Brooks Frances Labelle Gary Prosserman **Geoffrey Morawetz Geoffrey Vernon** George Wrobel Georgia Prassas Gerald L. Timmins Geri Berholz Gil Hardy Gordon Howe Grace Brown Greg Porter Greg Stechnicki

Gregory Loughton Heather Macleod Helen Godfrey Helen Soltes Ian Pearce Irene Ushycky Jake Gold James Alden James Mccallum James Ramsdale Jamie Macdonald Jane Humphreys Jane McMullan Jane Taylor Jane Thompson Janet O'Grady Janice Fedak Jay Georgi Jeffrey Singer Jennifer Davies Jennifer Gagnon Jennifer Hunter Joan Walter Joanne Spencer Jochen Tilk Joe Manno John H. McNair John Hackett John Hardie John Rudyk Joseph Amato Judy Murray

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Pearl Sequeira Peter Brooks Peter Clendinneng Peter Cook Peter Heywood Peter Pace Peter Rosta Pierrette Thibault Reverend Mary Montanari **Richard Blundell** Richard Cadieux **Richard Roberts** Risa Ennis **Rob Hawkings Robert Simpson** Robin Corv **Roger Rees Roger Thompson Ronald Meyer** Roxanne Kirsch Ruba Georgi Russell Culver Ryan Voegeli Sam Festino Sandra Parsons Sandro Nardone Sara Nunes Fleming Sarah Saso Sharon Hamilton Shawn Millions Sheila Bristo Shirley Knight Shirley Lau Sonal Castelino Sorin Bejan

Stephanie Podolak Stephanie Robertson Stephen Bigsby Stephen Shannan Sue McAdoo Sundeep Bahl Susan Boyko Susan Green Susan Kwiecien Susanna Dawson Suzanne Tobin Tanya Pobuda Tatiana Conrad Terence Coates **Tierney Smith** Tony Masella Tracy Mclean Vaike Kulvet Véronique Bécrelle Victoria Meyerink Vija Groskaufmanis Vikash Jain Wendy Sprung Wolfgang Scheider Yente Schokking

FOUNDATIONS & CORPORATE DONORS

We are grateful to the following for their steadfast support of our mission.

\$50,000+

Loyalty One RBC Sprott Foundation South Shore Furniture Foundation United Way of Greater Toronto (Youth Success Strategy)

\$25,000 - \$49,999

Mackenzie Investments Charitable Foundation Michelle & John Visser Fund State Street Community Support Programme

\$10,000 - \$24,999

Catherine & Maxwell Meighen Foundation CIBC Frederick & Douglas Dickson Memorial Foundation Qualcomm Foundation Realtors Care Foundation Telus Tippet Foundation South Shore Furniture The Catherine and Maxwell Meighen Foundation

\$1,000 - \$9,999

Cadillac Fairview Rotary Club of Etobicoke Saputo Inc. Sisters of St. Joseph of Toronto The Home Depot Alectra Cares Community Support Program Order of Malta Charitable Foundation Rotary Club of Etobicoke Caplan's Appliances

\$500 - \$999

Jackman Foundation Home Depot Canada

INDUSTRY PARTNERS

We are grateful to our partners for their support in helping us build our capacity to serve more clients.

1-800-Got-Junk? BILD casalife Collins & Greig Cartage Endy Red Coats Moving Solutions South Shore Furniture Sleep Country You Move Me

"I'm honest, I got more than what I expected. Not just true joy, but I felt a sense of thankfulness and gratitude to all those whose donations made this happen. This donation has not just provided my family with comforts, but more importantly leaves a feeling that I owe another family in need a helping hand."

– Sukrut, Client

COMMUNITY PARTNERS

We are proud to work with over 80 community agencies, including:

Agincourt Community Services Albion Neighbourhood Services Anduhyaun Inc. Anishnawbe Health Toronto **Birchmount Residence** Birkdale Residence CAHS CAMH Canadian Mental Health Association CCAS Child and Youth Services Centre francophone de Toronto Children's Aid Society of Toronto Christie Ossington Neighbourhood Centre Christie Refugee Welcome Centre Community Matters Toronto Cornerstone Place COSTI COTA Covenant House CultureLink Dixon Hall Ernestine's Women's Shelter Eva's Family Residence Fife House Fort York Residence Fred Victor Good Shepherd Homes First Society Horizons for Youth Houselink

Houses Opening Today Toronto Inc Interval House Jessie's - The June Callwood Centre John Howard Society of Toronto Margaret's Mary's Home MDOT Miziwe Biik Native Canadian Centre of Toronto Native Child & Family Services of Toronto Native Men's Residence Native Women's Resource Centre Native Youth Resource Centre Nellie's North York Harvest Food Bank Oasis centre des femmes Pape Adolescent Resource Centre Reconnect Community Health Services Red Door Family Shelter Red Door VAW Rexdale Community Health Centre **Robertson House** Romero House Salvation Army Evangeline Salvation Army Florence Booth Salvation Army Gateway Salvation Army Maxwell Meighen Seaton House

Sherbourne Health Centre Silas Hill

Sistering Sojourn House SSHA Parliament Street Fire St Simon's St. Stephen's Community House St. Vincent de Paul Street Haven Streets to Homes The Housing Help Centre The Learning Enrichment Foundation The Neighbourhood Group The Redwood The Rhema Foundation Toronto Community Hostel Toronto North Support Services Unison Health and Community Services University Settlement Victim Services Toronto Wigwamen Women's Residence Woodgreen Community Services YMCA Yonge Street Mission Youth Unlimited Youth Without Shelter Youthlink YWCA

THANK YOU FOR FURNISHING HOPE.

None of this would be possible without you.



FURNITURE BANK

YOUR USED FURNITURE WILL CHANGE A LIFE

25 Connell Court, Unit 1 Toronto, ON M8Z 1E8 www.furniturebank.org



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